



Sent via email to: [klintonkehoe@patrolsolutions.com](mailto:klintonkehoe@patrolsolutions.com)  
and FedEx: 882270529923

July 1, 2025

Klinton Kehoe, Member/CEO  
Patrol Solutions, LLC  
1624 Santa Clara Drive, Suite 240  
Roseville CA 95661

**SUBJECT: NOTICE OF TERMINATION OF AGREEMENT FOR CONTRACT SERVICES  
CONTRACT NUMBER 20635**

Dear Klinton Kehoe,

This letter shall serve as notice of termination to Patrol Solutions for its failure to perform under the contract terms specified under contract number 20635 for as-needed unarmed onsite security services, entered on September 19, 2022, and was set to expire on October 30, 2025.

Patrol Solutions must terminate services effective on **July 31, 2025**, as set forth herein, and in accordance with Section "3.10 Termination by City" of the contract, which states, in pertinent part:

**"3.10 Termination by City.** City reserves the right to terminate this Agreement at any time, with or without cause, upon written notice to Contractor. Upon receipt of any notice of termination from City, Contractor shall immediately cease all services hereunder except such as may be specifically approved in writing by City. Contractor shall be entitled to compensation for all services rendered prior to receipt of City's notice of termination and for any services authorized in writing by City thereafter. If termination is due to the failure of Contractor to fulfill its obligations under this Agreement, City may take over the work and prosecute the same to completion by contract or otherwise, and Contractor shall be liable to the extent that the total cost for completion of the services required hereunder, including costs incurred by City in retaining a replacement contractor and similar expenses, exceeds the Budget."

The termination of services is required for the following reasons:

- Patrol Solutions continues to be non-compliant with insurance requirements. Numerous requests have been made by City Staff and the City's third-party insurance verification systems, Irvine EXIGIS RiskWorks. As of today, EXIGIS reports them as non-compliant (see attachment).
- Patrol Solution continues to have multiple incidents of security not showing up to their confirmed schedules, or guards arriving late or leaving before their scheduled time. This has burdened City staff and customers for events/reservations that require security services, per our Community Services Facilities Reservation Policy and Special Events Permit. Additionally, this is an issue when the event permit holder must procure these services elsewhere.
- Patrol Solution continues to invoice inaccurately or fails to provide an invoice on time. This has caused additional work for City staff to address these issues, request a new/revised invoice to not only pay the vendor on time, but also to be able to properly close event reservation permits and credit customers accordingly.

A particular incident of concern occurred for a public event with a Special Event Permit that had requested and confirmed security services for their event in October of 2024. On the day of the event setup, City staff called Patrol Solutions to inquire about the status of the scheduled security guards. City staff were told that the security guard were scheduled for another event and that they would not be able to fulfill their obligations for this event. As a result, the event permit holder had to seek services outside, which was an additional cost and burden to procure these last-minute services.

Prior to the execution of Amendment No. 2, City staff worked with Patrol Solutions to address concerns regarding issues listed above. This allowed an opportunity for both parties to set and understand the expectation of services, procedures for effective communication to request and confirm services, and clearly define the point of contacts. As a result, the Scope of Services was redefined and introduced as an EXHIBIT I in Amendment No. 2.

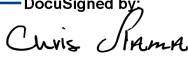
City Staff meet with Patrol Solutions on November 26, 2024, to discuss issues and provide opportunities to readdress the Scope of Services and level of commitment. To this date, issues continue to occur, and the level of services has not been met by Patrol Solutions. As a result, City is moving forward to terminate the Agreement with Patrol Solutions.

Termination will be effective on **July 31, 2025**. Please submit all final invoices to process payments prior to this date.

If you have any questions regarding this notice, please contact Christine McLaughlin, Supervisor, at 949-724-6461 or at [cluong@cityofirvine.org](mailto:cluong@cityofirvine.org). Questions regarding the contract may be directed to Brian Brown, Purchasing Agent at 949-724-6474 or at [bbrown@cityofirvine.org](mailto:bbrown@cityofirvine.org).

The City appreciates the services Patrol Solutions has provided and looks forward to a smooth operational transition.

Sincerely

DocuSigned by:  
  
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Chris Slama  
Director of Community Services

Attachments:

- Agreement for Contract Services #20635
- Agreement for Contract Services #20635 – Amendment No. 1
- Agreement for Contract Services #20635 – Amendment No. 2
- October 2024 Services Reporting for Billing
- 2025 Services Reporting for Billing
- Irvine EXIGIS RiskWorks Profile for Patrol Solutions
- Final Schedule of Services and Pending Invoices

cc:

Cynthia Siemsen, Community Services Manager of Reservations and Program Services  
Christine McLaughlin, Community Services Supervisor  
Lupe Aburto, Facility Reservations Coordinator  
Kim Mahon, Senior Management Analyst  
Luis Alberto, Management Analyst II  
Brian Brown, Purchasing Agent  
Connie Hu, Senior Buyer